

HOUSE POLICY

The Red Room Bar & Grill strives to provide responsible, safe and professional service of alcohol. We will endeavour to serve customers in a responsible, friendly and professional manner, and abide by the conditions of our liquor license. Staff are on hand to assist customers in enjoying their time in The Red Room Bar & Grill and to assist in their decision to drink in moderation and, where appropriate, avoid drinking activities that put customers at harm or risk. Management is committed to adhere to all liquor licensing laws.

HOUSE RULES

The Staff and Management of Red Room Bar & Grill promote the enjoyment of patrons and our community by enforcing the following House Rules:

- » Management reserves the right to cease the sale of any product at any time, e.g. no more jugs/shooters.
- » Management reserves the right to limit alcohol purchase to one drink per person on any occasion.
- » Designated drivers are entitled to a free soft drink after 7pm.
- » Food and beverages are not to be taken from the venue.
- » Persons caught vandalising or causing damage to the venue or surrounding areas will face police prosecution & further action from the University.
- » Management respects the tradition of 'The Eagle Rock' at UQ. Patrons will be permitted to dance 'The Eagle Rock' with the provision that underwear is kept on and behaviour is not deemed to be rude or distasteful. Pants must be put back on at the conclusion of the song.
- » Footwear must be worn at all times within the venue.
- » Any persons found stealing will be barred from the venue and prosecuted to the full extent of the law.
- » Persons found fighting in and around the venue will be barred from the venue.
- » Soliciting or campaigning for political purposes, shall not be permitted within the venue. Politically affiliated shirts are not permitted within the venue during election campaign periods. This shall be deemed as from the point in time that an election is called, through to 1 week after the results have been posted.
- » Persons who in the opinion of staff and security are found to be harassing other patrons will be asked to leave the venue.
- » Soliciting business, marketing or campaigning, except where authorised by UQ Union, is not permitted within the venue. Persons found doing so will be asked to leave.

STAFF TRAINING

All staff involved in the sale and/or service of alcohol must have completed an approved Responsible Service of Alcohol (RSA) course. At no time are staff to encourage excessive or unsafe drinking practices. We are committed to ongoing training to deliver best possible adherence to our policy.

RSA Expectations

At no time will any person exhibiting any of the following, be admitted into, or served in the venue:

- » is intoxicated
- » is aggressive, quarrelsome or disorderly
- » is, or is suspected of being, under the influence of any illicit substance
- » is, or is suspected of being, in possession of any illicit substance.

We reserve the right to define 'intoxication' for this purpose.

HOUSE POLICY

MINORS

No minor will be admitted into the premises. The only exceptions are in the case of private functions when accompanied by a responsible guardian, or in the case of 'all ages' concerts and shows. No minor will be served or allowed to consume alcohol.

ALTERNATIVE BEVERAGES

The Red Room Bar & Grill offer a full range of non-alcoholic and low alcoholic beverages. This includes juice, soft drink, and water. Further, it is a commitment of the venue that a variety of low strength and mid strength beverages are offered. They are displayed prominently and always at a lower price than their full strength counterparts.

CONSIDER OUR NEIGHBOURS

The Red Room Bar & Grill is located on The University of Queensland Campus St Lucia, It is asked that patrons please leave the venue and surrounding area clean and with minimal noise. Patrons who make excessive noise, loiter or otherwise disrupt the good order of the neighbourhood will not be re-admitted to the venue and are subject to UQ campus security requirements.

TRANSPORT

A large variety of public transport is available to patrons in the immediate vicinity. Taxi services are available upon request at the bar.

SECURITY

Respect, courtesy and dignity are the standards by which patrons will be dealt with whilst on our premises. Whilst keeping this in mind, all staff including security will be mindful of refusing service and/or entry to any patron who displays any signs of intoxication (as per RSA), cannot prove their age or is generally unruly.

PROOF OF AGE

Entry to The Red Room Bar & Grill will require one of the following:

- » a current driver's licence or learner's permit with photo and date of birth
- » a current passport
- » an Australian government-issued proof-of-age card (18+ Card) or
- » a Victorian Keypass.
- » Student ID cards are not acceptable forms of proof of age.